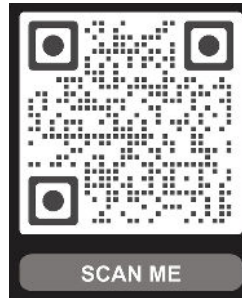




YAKKA SUPPORT

+971 54 700 9868

support@yakkatechnicalservices.ae



(1) HOW DO I UNLOCK MY SMART DOOR?

Initially, unlocking of the smart door is only available via the passcode or physical key (Please contact your ARADA representative to provide these) To input the password hold your hand on top of the (**CARD**) icon located on the top half of the smart door for the keypad to appear and input your personal **6-Digit passcode followed** by the **"#"** key.

To use the physical key, you will find the keyhole underneath the door lock. Insert and turn the key fully to unlock and reverse to lock.

(2) HOW DO I ADD MY OWN SMART DOOR PASSCODE, FINGERPRINT OR ACCESS CARD?

Original admin and user passcode highly recommended to delete. Admins can unlock the smart door with their password and access administrator mode. Users can only unlock the door.

To unlock full functionality of the smart door and add/delete personalised passcodes, fingerprints and access cards please do the following: -

1. Press **"*"** then **"#"** followed by the **administrator passcode** and **"#"**
2. Follow the voice prompts to add/delete a user or admin.
3. For admin, slots are **01 to 010**. **01** is set as original admin passcode.
4. For users, slots are **011 to 099**. **011** is set as original user passcode.
5. When entering credentials for either the admin or user, the following can be added:

Finger Print
Access Card
Passcode

(3) MY SMART CONTROL PANEL SCREEN IS BLANK?

When power to the smart home is lost and turned back on, the smart control panel may need to be turned on manually, this is normal. Do this by holding the power button located on the right-hand side of the smart control panel near the bottom.

(4) MY INTERCOM ISN'T WORKING?

When power to the smart home is lost and turned back on, the intercom will not ring the smart control panel immediately, this is normal. Please wait **15 minutes** for the intercom to regain connectivity and for usual function to return.

(5) THE DEVICES ON MY SMART CONTROL PANEL ARE SHOWING OFFLINE?

When power to the smart home is lost and turned back on, the smart control panel may show devices as disconnected, this is normal. If after waiting **15 minutes** the devices do not come back online, navigate to the three bars on the bottom right of the screen > **Settings** > **Login Management** > **Local** > **Press Refresh Icon** (Top Right) > all devices will come up, any device showing **"Not logged in"** press and select **"Connect"**. Do this for all the applicable devices and they will become available again on the homepage.

SMART HOME

(6) WHAT DOES EACH SMART DEVICE DO?

All smart devices are interlinked to one another and function hand in hand. To understand the complex nature of the devices used in your smart home here is a basic explanation:



The Thermostat controls the AC in the vicinity and in some cases the dimming in both the Living and Master Bedroom.



This is the master control panel. From here, by standard, full control of the Ground Floor, intercom and door lock is achieved



This is a smart switch. Wherever you see this switch means that the lighting in that area is smart.



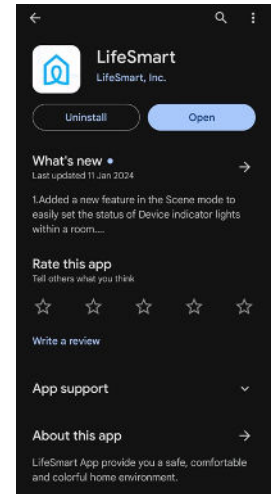
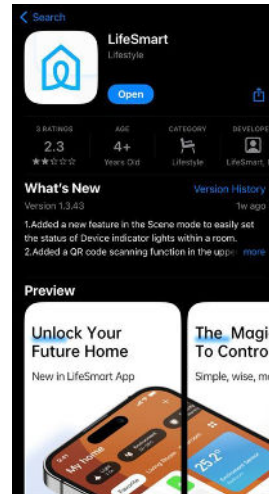
This is a smart dimmer. Wherever you see this dimmer means that the lighting in that area is dimmable and smart.



This is the intercom. From here visitors can ring to Master Control Panel and allow two-way conversations. It can also function as a camera and be monitored by the Master Control Panel.



This is the smart door lock. From here visitors can ring the door lock to send an alert to the master control panel and app to allow access remotely. Additionally personal passcodes, fingerprints and access cards can be added to unlock the door lock as well as temporary codes for delivery personal or guests.



Once application has been downloaded login with your villas personal account details (Contact your ARADAcare representative to provide these) and all functionalities will be available including villa full control, answering door lock, setting scenes and account customization.

Please note any thermostats not connected will not be shown on the app. Once this step is completed, download the "Lifesmart" app on google play or Appstore.

SMART HOME

(7) WHAT DOES THE NAMING MEAN FOR THE SMART DEVICES?

To avoid naming being cut off on the screens, shorthand abbreviations have been used. To understand these please reference the following ("TH" refers to Thermostat and "AC" refers to the indoor unit that the "TH" controls):

No	Full Name	New Names
1	Office Thermostat	OFF TH
2	Office Aircon	OFF AC
3	Office Entry Switch 1G	OFF EN 1G
4	Majlis Thermostat	MAJ TH
5	Majlis Aircon	MAJ AC
6	Majlis Entry Switch 1G	MAJ EN 1G
7	Guest Bedroom Thermostat	GBR TH
8	Guest Bedroom Aircon	GBR AC
9	Guest Bedroom Entry Switch 1G	GBR EN 1G
10	Guest Bedroom Bedside Switch 1G	GBR BS 1G
11	Hallway Thermostat	HWY TH
12	Hallway Aircon	HWY AC
13	Dining Thermostat	DIN TH
14	Dining Aircon	DIN AC
15	Dining Dimmer	DIN DIM
16	Living Dimmer	LIV DIM
17	Family Living Thermostat	F LIV TH
18	Family Living Aircon	F LIV AC
19	Master Bedroom Thermostat	MBR TH
20	Master Bedroom Aircon	MBR AC
21	Master Bedroom Entry Dimmer	MBR EN DIM
22	Master Bedroom Bedside Dimmer	MBR BS DIM
23	Bedroom 1 Thermostat	BR1 TH
24	Bedroom 1 Aircon	BR 1 AC
25	Bedroom 1 Entry Switch 2G	BR1 EN 2G
26	Bedroom 1 Bedside Switch 1G	BR2 BS 1G
27	Bedroom 2 Thermostat	BR2 TH
28	Bedroom 2 Aircon	BR 2 AC
29	Bedroom 2 Entry Switch 2G	BR2 EN 2G
30	Bedroom 2 Bedside Switch 1G	BR2 BS 1G

SMART HOME

(8) HOW DO I CONTROL ALL DEVICES ON MY MASTER CONTROL PANEL?

To use to full functionality of your smart home Master Control Panel to control the Ground Floors and First Floors the following must be completed. In each area where you have the touchscreen thermostat located, on the top right corner of the screen, press the dot icon. From here go to Wi-Fi Settings and connect to your homes Wi-Fi.

Once every thermostat is connected to your home Wi-Fi, where your router is located, connect to the far-left port on the patch panel marked as "HA" to one of your routers LAN ports.



Please note any thermostats not connected will not be shown on the panel. Once connected allow 15-minutes for all devices to come online and become controllable via the Master Control Panel.

(9) HOW DO I UPGRADE MY SMART HOME?

Your smart home is in its very basic stages, to upgrade and experience a more sophisticated and capable system please contact your ARADAcare representative to share the available packages to take your smart home to the next level.

(10) HOW DO I USE THE SMART APP?

To use to full functionality of your smart home the following must be completed. In each area where you have the smart thermostat located, on the top right corner of the screen, press the dot icon. From here go to Wi-Fi Settings and connect to your homes Wi-Fi.

Once every thermostat is connected to your Wi-Fi, where your router is located inside the cabinet, connect to the **far-left port** on the patch panel marked as "HA" to one of your routers "LAN" ports.



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