


Smart Home FAQ

Q1. How do I unlock my smart door?

- A1. Initially, unlocking of the smart door is only available via the passcode or physical key (Please contact your ARADA representative to provide these) To input the password hold your hand on top of the “” icon located on the top half of the smart door for the keypad to appear and input your personal 6-Digit passcode followed by the “#” key.

To use the physical key, you will find the keyhole underneath the door lock. Insert and turn the key fully to unlock and reverse to lock.

Q2. How do I add my own smart door passcode, fingerprint or access card?

- A2. NOTE: Original admin and user passcode highly recommended to delete. Admins can unlock the smart door with their password and access administrator mode. Users can only unlock the door.

To unlock full functionality of the smart door and add/delete personalised passcodes, fingerprints and access cards please do the following: -

1. Press “*” then “#” followed by the administrator passcode and “#”
2. Follow the voice prompts to add/delete a user or admin.
3. For admin, slots are 01 to 010. *01 is set as original admin passcode.*
4. For users, slots are 011 to 099. *011 is set as original user passcode.*
5. When entering credentials for either the admin or user, the following can be added:
 - I. Fingerprint
 - II. Access Card
 - III. Passcode

If further support is required, please contact ARADAcare for “Smart Home Automation Smart Door Assistance”.

Q3. What does each smart device do?

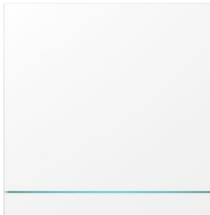
A3. All smart devices are interlinked to one another and function hand in hand. To understand the complex nature of the devices used in your smart home here is a basic explanation:

1) Smart Thermostat (TH)



The Thermostat controls the AC in the vicinity and in some cases the dimming in both the Living and Master Bedroom.

2) Smart Switch



This is a smart switch. Wherever you see this switch means that the lighting in that area is smart.

3) Smart Door Lock



This is the smart door lock. From here visitors can ring the door lock to send an alert to the master control panel and app to allow access remotely. Additionally personal passcodes, fingerprints and access cards can be added to unlock the door lock as well as temporary codes for delivery personal or guests.

Q4. How do I control all devices on my Master Control Panel?

A4. To use to full functionality of your smart home and control the apartment the following must be completed. In each area where you have the touchscreen thermostat located, on the top right corner of the screen, press the dot icon. From here go to Wi-Fi Settings and connect to your homes Wi-Fi.

Once every thermostat is connected to your home Wi-Fi, where your router is located, connect to the **far-left** port on the patch panel marked as “**HA**” to one of your routers **LAN** ports.



Please note any thermostats not connected will not be shown on the panel. Once connected allow **15-minutes** for all devices to come online and become controllable via the Master Control Panel.

If further support is required, please contact ARADAcare for “Smart Home Automation Master Control Panel Assistance”.

Q5. How do I upgrade my smart home?

A5. Your smart home is in its very basic stages, to upgrade and experience a more sophisticated and capable system please contact your ARADAcare representative to share the available packages to take your smart home to the next level.

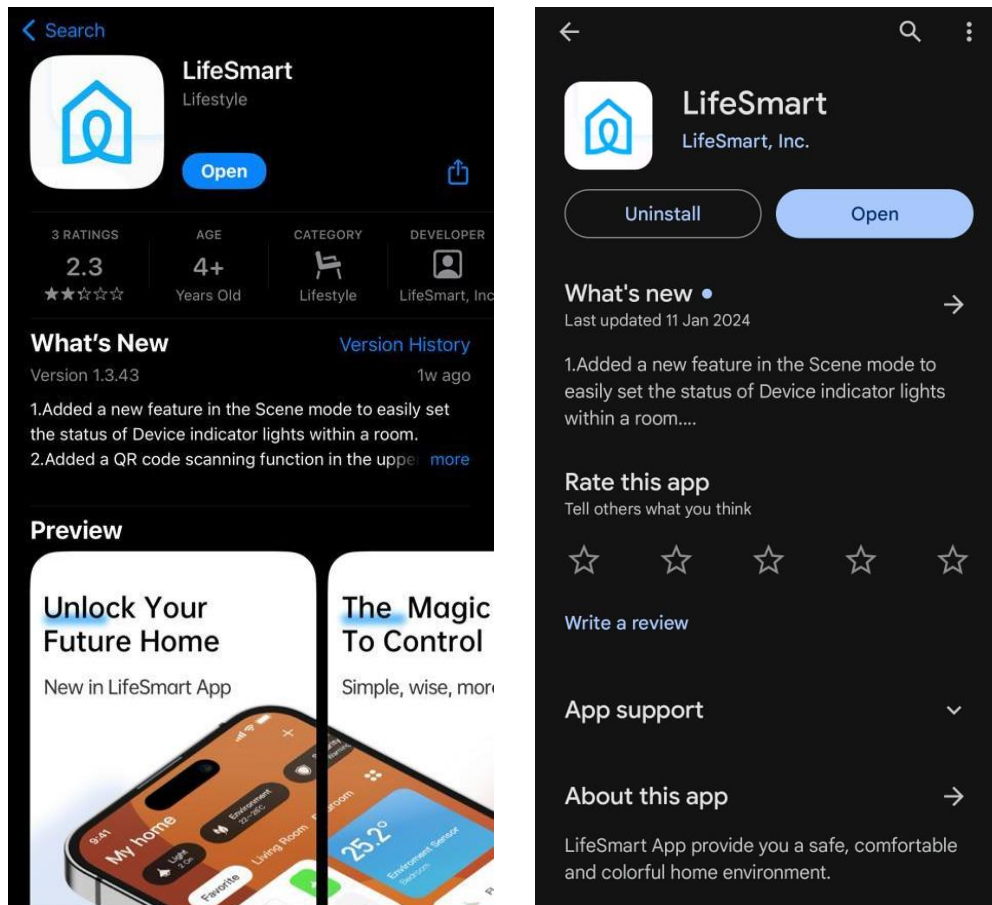
Q6. How do I use the smart app?

A6. To use to full functionality of your smart home the following must be completed. In each area where you have the smart thermostat located, on the top right corner of the screen, press the dot icon. From here go to Wi-Fi Settings and connect to your homes Wi-Fi.

Once every thermostat is connected to your Wi-Fi, where your router is located inside the cabinet, connect to the **far-left** port on the patch panel marked as “**HA**” to one of your routers “**LAN**” ports.



Please note any thermostats not connected will not be shown on the app. Once this step is completed, download the “Lifesmart” app on google play or Appstore.



Once application has been downloaded login with your villas personal account details (Contact your ARADAcare representative to provide these) and all functionalities will be available including villa full control, answering door lock, setting scenes and account customization.

If further support is required, please contact ARADAcare for “Smart Home Automation Application Assistance”.